**Prasad Dhanaji Ardalkar**  
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 **Mob: 9987731458 / 8369858056**

**CAREER OBJECTIVE:**

* To enhance my professional skills working in challenging projects and use it in a best possible

Way to achieve organization’s goal.

## JOB SUMMARY:

* Presently working in Appnomic Systems Pvt. Ltd, Mumbai from Jan 2022 till date.
* Total IT experience: 8 Years, 5 year experience in APM domain.

**TECHINICAL SKILLS:**

* Linux systems and Application performance management (APM).
* Implementation of APM Tools: AppDynamics, AppsOne (Appnomic), Heal (Appnomic)
* Managing Softwares : RPM, YUM
* User and Group management.
* Shell scripting.

**EDUCATIONAL QUALIFICATIONS:**

Bachelor of Engineering (Electronics Engineering) Graduated Year: 2012 University of Mumbai First Class (61.29%)

**PROFESSIONAL EXPERIENCE:**

**Current Experience:**

**Company:** Appnomic Systems Pvt Ltd. **Project:** SBI Bank

**Role**  : Senior Engineer Product Delivery **Duration:** Jan 2022 to Current

* Working at client place (SBI Bank) for APM Application Monitoring implementation.
* Responsible for Installation of Heal (APM Tool) in different departments of SBI bank.
* Responsible for Integrating Product efficiently with client application and different components
* Responsible for finding errors in HEAL latest build with their solution & raising tickets for same with proper fix .
* Responsible for creating custom scripts as per the client’s requirement.

**Company:** QualityKiosk Technologies Pvt. Ltd. **Project:** TATA-AIG

**Role**  : SSE-B2 **Duration:** March 2021 to Jan 2022

* Requirement gathering of Client Applications.
* Implementation & configuration of AppD.
* Application Agent and Machine Agent Configuration for windows, Linux, .Net. Along with Data Collector configuration.
* Node js Agent configuration for Linux.
* Dashboard Creation, configuring custom metrics.
* Do RCA analysis & prepare report for the same.
* Business Transaction configuration, Alert & Health Rule configuration.

**Past Experience:**

**Company:** Appnomic Systems Pvt Ltd. **Project:** ICICI Bank

**Role**  : System Engineer **Duration:** Sep 2016 to March 2021

* Working at client place (ICICI Bank) for APM Application Monitoring, Application support, production support
* Creating, testing and implementing the automation scripts to capture important OOB and Custom KPI from banking applications for server performance monitoring on Appsone UI.
* Understanding the application workflow to monitor transaction status/response time and availability of connected channels.
* Configure performance graph dashboards like JIM, CXO and AppsOne forensic automated action scripts.
* Configuration of WAS, Weblogic, Apache KPIs to capture the anomalies.
* Performing maintenance activity for database clean up to reduce db space.
* Performing set up of monitoring for new application in APM monitoring tool (AppsOne)
* Incident RCA are created on analyzing alert reports and discussing incident details with application owners.
* Coordinating with DBA and server team for password reset and user unlock of client user.
* Raising ticket for issues and working on it till smooth closer.
* Performing first level analysis when issue is raised.

**Past Experience:  
  
Company:** Just Buy Live Enterprise Pvt. Ltd **Role:** System Admin **Duration:** April 2016 to Sep 2016

* Monitor AWS infrastructures of Just Buy Live Enterprise.
* Monitoring Instances with Nagios.
* Providing Access to users.
* Installation and configurations of Nagios Monitoring alerts using GUI Nagios QL.
* Basic Apache server configuration.
* Configuring NFS server.

**Past Experience:  
  
Company:** Teamware Solutions Pvt Ltd **Project:** TCS (Trent Ltd.) **Role:** Linux Admin **Duration:** Nov 2015 to April 2016

* Monitoring all the servers of wedside stores PAN India.
* Linux systems performance monitoring.
* Installation of OS.
* Creating Partitions.
* Configuring IP Address.
* Setting up stores connectivity.
* User & password Management.
* LVM management.

**Past Experience:**

**Company:** Appnomic Systems Pvt Ltd. **Project:** ICICI Bank

**Role**  : System Engineer **Duration:** June 2015 to Nov 2015

* Implementation and Monitoring of banking Applications such as RIB, Icore, CIB.
* Monitor all the web server, application server and DB servers.
* Escalating various transaction and component alerts to the client.
* Generating & Managing Daily & Weekly MIS Reports.
* Configuring the alert profiles whenever instructed by the client and making the necessary changes.

**Past Experience:**

**Company**: Netmagic IT Services Pvt. Ltd. **Project**: IIFL (India Infoline Ltd.)

**Role**  : NOC Engineer **Duration:** June 2013 to June 2015**.**

* Monitoring Network & Servers Of IIFL PAN-INDIA Operations
* Ensuring 24/7 up time for all the branches connected to Data Center, Which is located in Mumbai.
* Acting as a single point of contact (SPOC) for WAN link Management. Handling escalations for various WAN link issues.
* Monitoring major, minor, critical alerts regarding Network and Server (Windows/Linux) related issues.
* Implementing Linux to Window file Samba file server.
* Maintaining Network and Server related documents daily
* Network & Server monitoring tools used - Xymon, Solar Winds, Nagios, Cacti.

**PERSONAL DETAILS:**

**ADDRESS:** M-12/10, Kashish Park, Thane (w) 400604

**DATE OF BIRTH:** 24th Jan.1991

**LANGUAGES:** English, Hindi, Marathi

**HOBBIES:** Watching films, Screenplay/Script Writing.

**DECLARATION:**

I hereby declare that above information is true & if given a chance, I will do the best of my efforts as a team member in achieving the goal of organization.

**(Prasad D. Ardalkar)**